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## COMPILING THE LOAN LIST

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The Office of Student Financial Aid completed the process of building the loan list in March of 2008. Our goal for this process was to develop a loan list that would offer KU students choices reflecting a variety of borrower benefits.

In doing so, we completed the following steps:

We invited Federal Stafford Loan lenders across the country to respond to a “Request for Information.”

The “Request for Information” asked lenders to describe their company’s Federal Stafford Loan program, with specific focus on borrower benefits and customer service.

The lender responses to the “Request for Information” were evaluated according to the criteria below:

- waiver of up-front default and origination fees charged to borrower
- interest rate reductions, both percentage and criteria required to gain the benefit
- principal balance reductions, both percentage and criteria required to gain the benefit
- ability to regain the borrower benefit(s) and under what circumstances
- customer service
- electronic processing capabilities

If you have questions about any of the lenders on the [Federal Stafford Loan List for Graduate/Professional/Law Students](#), please contact the Office of Student Financial Aid at (785) 864-4700 or email [financialaid@ku.edu](mailto:financialaid@ku.edu).